

Organisation	Contact Name	Email	Organisation Overview	Size of organisation	Please succinctly indicate to whom those services are aimed (e.g., older people, dementia, preventing homelessness, etc.)	Do you currently provide services to NHS Bath and North East Somerset Clinical Commissioning Group (CCG) and/or BANES Council?	Having reviewed our consultation, what opportunities do you think there are for your organisation in the provision of community services in BANES?
About Me	Lee Bolland	businessdevelopment@deafblind.org.uk	About Me Care & Support is a subsidiary of Deafblind UK and specialist social enterprise providing a range of personalised, community inclusive care and support solutions to people with a sensory impairment (single or dual sensory loss), who may have additional complex needs such as a learning disability or mental health problems. We offer real alternatives to traditional services which enable people to remain in their own home and local community. As well as providing 2care and support About Me Care and Support Ltd also offer the following services: communication guiding & interpreting, awareness training, support for hospital visits, specialist assessments and a supported living service for people with a dual sensory loss	>251 employees		No	
Action on Hearing Loss - Local Engagement England	Karen Squire	karen.squire@hearingloss.org.uk	Information stands Talks to social and professional groups Hearing aid maintenance support Befriending Awareness raising sessions with community groups Awareness sessions with GPs and other health professionals Training and support in Care Homes Research into causes and cures Campaigning on issues relevant to Deaf & Hard of Hearing People e.g. Lip-reading Development and marketing of assistive equipment Lobbying Government on issues of importance to Deaf and hard of hearing People Training and supporting teams of volunteers Care and Support for profoundly deaf adults with additional complex needs	51-250 employees	Mostly adults with a hearing loss; research and equipment will cover all ages People who have become isolated and lonely through hearing loss Health and Adult Care professionals Other voluntary and charity sector organisations General public with regard to prevention and living with Tinnitus Community social groups Education sector	Yes	Providing support to people at a local level to help them get the best from their hearing aids and maintain them properly.- working in partnership to deliver this in a community setting. Working with other organisations to up-skill their staff and volunteers on hearing loss awareness and making their services better equipped to deal with people with a hearing loss. Carrying out awareness sessions with health professionals to help them meet the NHS England Action Plan on Hearing Loss Providing volunteering opportunities to people with a hearing loss to help build confidence and self-esteem and mitigate isolation Partnership working with other sensory impairment organisations to deliver co-ordinated interventions and support.
Active Lifestyles & Health Improvement	Lynda Deane	lynda_deane@bathnes.gov.uk	The overarching vision for Bath and North East Somerset is to get more people, more active, more often, leading to improved health and wellbeing and the creation of stronger, safer communities for all.	51-250 employees		Yes	
Age UK Bath & North East Somerset	Janet Dabbs	janet.dabbs@ageukbanes.co.uk	At Age UK Bath and North East Somerset, we are many things to many people a source of advice, information, companionship and support. We have a vision that all older people in the area live a healthy, happy and satisfying later life. We aim to work alongside our partners to shape the provision and security of services and opportunities for older people. Our objectives are: To provide a voice for older people and seek to challenge age discrimination, guided by the strength and voice of older people themselves To construct a strong network of volunteers and members who are active in our communities To work together with our members of staff to ensure that older people are as healthy, satisfied and comfortable as possible To ensure that older citizens have opportunities to participate and contribute as valued members of their communities.	51-250 employees		Yes	
Alliance Homes Group	Tim Part	tim.part@allianceliving.org.uk	www.alliancehomesgroup.org.uk Provider of Housing Related Support - main contract holder with North Somerset Council - consortia lead Provider of Personal Care (Alliance Living Care) Housing provider Carers Services Employment Support Domestic Abuse survivor support Home from Hospital Service Care Leaver Housing	>251 employees	Preventing Homelessness; Supporting Independence; Older People; People with Disabilities (Physical and Learning Disabilities); People with Mental Health challenges; Dementia Support; Care Leavers; Ex Offenders; troubled Families - we work with most groups except children (or only as a member of a family)	No	We believe that we can support most activities that prevent the need for later, more costly and disruptive interventions. Creating and maintaining independence; re-ablement; personal care; health care (where supported or in line with personal care activities) Building and maintaining partnerships with the community and other providers Home from hospital; volunteering; carer support etc.
Altogether Care LLP	Mark Bethell	markb@altogethercare.co.uk	Domiciliary Care/Community Support/Live in Care	>251 employees	Older people, people living with Dementia, Palliative care, people with physical disabilities, people living chronic and degenerative conditions, older people who experience significant and enduring mental health issues that do not have their origin in dementia type conditions.	No	Altogether Care (ATC) would look to draw on it's experience of working with local authorities and NHS commissioning across the south West of England to deliver person centred support services to client groups listed previously. Specifically ATC would look to offer services that were outcome focused and offered the individual the maximum choice and control. ATC has a wealth of experience supporting people who have control over their care funding through a direct payment, ISF or private funding. Working with BANES would potentially enable ATC to do more work that delivers real outcomes then is often possible with the more proscriptive traditional models of commission via framework/tender arrangements.
Alzheimer's Society	Simon Bennett	simon.bennett@alzheimers.org.uk	The Society is there for anyone worried about or affected by dementia. We provide information and support, fund medical and social research, and campaign for better quality of life for people with dementia and greater understanding of the condition. We operate across England, Wales and Northern Ireland. Main services include: - national dementia helpline - dementia advisers and support workers - dementia cafes - day and home support - befriending - carer support groups - Singing for the Brain groups	>251 employees	People with dementia and their carers	Yes	
Appello	Matthew Taylor	mat@seegeetee.com	Appello are a national provider of Monitoring, Telehealth and Telecare solutions to both health and social care organisations. We now specialise in integrated healthcare solutions utilising TECS. We have produced many condition specific schemes around areas such as Diabetes, COPD and CHF. We also are involved in several urgent care initiatives in the Up and have focused on reablement, early discharge and admission avoidance. We also have received a £2m grant to produce a digital solution that addresses social isolation/inclusion,	>251 employees	Older People, Condition specific disease areas e.g. Diabetes, Dementia COPD, Heart Failure, Socially isolated	No	We believe that we could work with any of the organisations that are providing the physical care to patients to enable them to utilise our TECS offerings to help provide better outcomes. Having looked at the four models of care namely: 1. Services based on specific conditions e.g. diabetes, dementia, heart failure. 2. Services based on specific functions e.g. discharge, prevention, end of life care. 3. Services coordinated by GP-Led Wellbeing Hubs configured around clusters of local GP practices. 4. Services coordinated by community-led Neighbourhood Teams configured around the existing Area Forum areas. We believe our solutions could work well with all of these models and we have produced solutions that work in each of these areas. As all of our platforms are open source we are able to integrate with most systems and offer the range and flexibility that many other organisations struggle with. We are the largest provider of monitoring in the country and this gives the ability to scale up yet provide a very personalised service. Our Social inclusion/Isolation hub has been developed by a £2m grant and has been tested with great success. It is a truly unique offering and would work well in addressing the social isolation issue that exists within most communities. In addition to this our solutions have the ability to capture and measure outcomes based measures to help with service improvement and innovation. We are also in a position to help you meet many of the 14 priorities you identify in the consultation document. We believe that by working in partnership we could provide some great solutions to the BANES area.

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Aquaterra	Penny Shrubbs	penny.shrubbs@aquaterra.org	<p>Aquaterra is a specialist sports, leisure, health and active lifestyle charity. We create, manage and deliver a wide range of activities and services to our communities and customers including targeted health programmes & projects to encourage and increase participation in sport and physical activity including those from disadvantaged groups and for those with specific learning and physical needs.</p> <p>From next month we will be delivering in partnership with the LB of Camden (Aquaterra is the delivery partner, Camden the infrastructure partner) a three-year, possibly seven-year contract, to deliver Exercise on Referral and Weight Management Service for adults as part of the London Boroughs of Camden and Islington Lifestyles Programme commissioned by Camden & Islington Public Health.</p> <p>In Bath and NE Somerset we have provided cancer survivorship, stroke rehabilitation, fitness for MS groups & adult weight management programmes.</p> <p>We would be able to bring the expertise and referral systems we have developed from previous work in BANES and Camden/Islington</p> <p>Aquaterra previously managed the BANES leisure centre (until 2015) and in the summer of 2015 took over management of the new Somerdale Pavilion (formerly known as Fry Club) in Keynsham. Mondelez International appointed Aquaterra as its preferred partner and a 10-year agreement (with an option for a 10-year extension) was agreed. All surpluses will be invested in the local community in line with Aquaterra's charitable objectives.</p> <p>The new facility already provides many opportunities for charitable work and we have been approached by many local organisations and businesses with a view to collaborative. Our current local partners are: AgeUK Bath, Sirona, Stroke Association (Bristol and Bath), Mencap, Mind Keynsham and Bath, Heart Foundation, Action for Blind, Well Being College, Guide Dogs for Blind, Children of Chernobyl, Huntingtons, Curo - discussions about a number of programmes (e.g. work placements, Fit for Work and Return to Work), Move GB, Business in the Community, Golden Oldies, West of England Sports, University West of England, Sport England, St Monica Trust, Bath Volunteer Centre, Bristol & Bath Tourism, BANES Active Lifestyles, Keynsham Town Council, The Bubble (St John's Hospital Bath), St Martin's Hospital, Keynsham Rotary Club, Tesco, Sainsburys & Waitrose Keynsham, Probus, Keynsham Lions Club, Asda Longwell Green, Cerebral Palsy Plus, Access Sport, Sports Pound, LinkAge, Local press and media, Keynsham GP Surgeries</p> <p>Aquaterra works at the heart of the community, believing that everyone can and should have the chance to live an active and healthy lifestyle. We pro-actively go out into our communities to engage with, better understand and seek to address the barriers that prevent the significant majority of people (some 80%) from participating in activity of some kind - often due to lack of finances, ill health or poor health management. We create opportunities and programmes that will give them a step forward to adopting an active lifestyle and ultimately help them change their own lives.</p>	51-250 employees	Our focus as a charity is mainly disadvantaged groups and the hard to reach communities. However, we have a vast amount of experience of delivering physical activity and health and well-being programmes to people from the wider community both from community settings and from commercial (local authority) leisure centres.	Yes	<p>Aquaterra manages the new Somerdale Pavilion on behalf of Mondelez on the former Fry's factory site.</p> <p>What opportunities do you think there are for your organisation in the provision of community services in BANES?</p> <p>Aquaterra has many well-established health programmes taking place in BANES (see above), Camden, Islington, Slough and Worthing. Aquaterra funds some of these while others are funded through Public Health. These programmes include:</p> <ul style="list-style-type: none"> • Cancer Survivorship • Cardiac Rehabilitation Exercise on Referral • Stroke Rehabilitation • Back Care Clinics • Fitness for MS groups • Adult Weight Management • Post Natal Weight Management • Early Years Weight Management (1 to 6 years old) • Junior Weight Management (6 to 12 years old) <p>Our Weight management courses have been written and endorsed by the Institute of Optimum Nutrition. We are looking to pilot these in 2016.</p> <p>We have identified that there is no provision in the BANES area for Stroke Rehabilitation programmes once patients are discharged from hospital or the physiotherapist. Having approached Sirona and the Well-Being College we are now in the process of setting up a stroke rehab programme at our Somerdale Pavilion in May this year.</p> <p>Funding for our Cancer Survivorship programme, which operated from Bath Leisure Centre, ceased in 2015. We now run the programme from Somerdale Pavilion and actively fundraise to ensure the programme continues and we have many customers travelling from the outlying boroughs to attend.</p> <p>We also offer social activity programmes to tackle isolation and befriending services. We have set up Somerdale Souls, which is now run by volunteers, and we have 40+ people now attending after only the third session.</p> <p>One of the visions for Somerdale is to hold an annual Special Olympics event. Having approached BANES with this idea we are now the inclusive hub for the area and we are working to get this off the ground.</p> <p>We are actively working with larger organisations in the area that have a high percentage of employees on long-term sickness to offer return to work programmes.</p>
Arch Care Services Ltd	Cilla Martin	cilla@archcareservices.co.uk	<p>Arch Care Services provide Supported Living Accommodation and Floating Support services for Adults with Mental Health. Supporting people to achieve maximum independence and potential to manage his or her own life. Offering support or advice with domestic tasks, budgeting, correspondence, shopping, menu planning, understanding dietary needs, managing personal hygiene and appearance, managing medication and maintaining relationships. Accessing community links and developing interests, educational courses, employment and volunteering, transport and community links and developing interests. The Supported Living Accommodation comprises of: One 24 hour Supported House in Keynsham, Two daily Supported Houses in Bath with 24 hour on call service, One Supported House in North Somerset. The main provider for the floating support service in North Somerset for Mental Health and a small floating support service in Bath. We are a Registered Domiciliary Care Service providing Community Care and Support Services and all aspects of Domiciliary Care to Adults over 18.</p>	51-250 employees	Adult Day Services and Community Support Services for Adults with Mental Health Needs Domiciliary Care Services - Community care and support services providing all aspects of domiciliary care to Adults over 18. A support Broker service	Yes	<p>Having developed a large floating support service for Mental Health in another area we have a very experienced and fully trained team and this service offers a reliable, stable and consistent provision for people to maximise their independence.</p> <p>Also providing a flexible service to people to avoid social isolation and preventing avoidable hospital admissions. This service proves to be good value for money.</p> <p>We are also have the Supported Living Accommodation which can be adapted to individual needs, offering them a service with reliable appropriately trained staff to maximise their independence with a person centred approach whilst focusing on prevention and working with all other professionals.</p>
Avon & Wiltshire Mental Health Partnership NHS Trust	Liz Richards	lizrichards@nhs.net	<p>Avon and Wiltshire Mental Health Partnership NHS Trust (AWP) is a significant provider of high quality mental health services across a core catchment area covering Bath and North East Somerset (B&NES), Bristol, North Somerset, South Gloucestershire, Swindon and Wiltshire. The Trust also provides specialist services for a wider catchment extending throughout the south west. Our aim is to enable and empower people to reach their potential and to live fulfilling lives through providing recovery and reablement focused services that yield positive outcomes for our service users and their carers. Specifically, The Trust provides services for people with mental health needs, with needs relating to drug or alcohol dependency and mental health services for people with learning disabilities. We also provide secure mental health services and work with the criminal justice system. Increasingly AWP provides treatment and care in people's own homes and other community settings, reflecting the preferences of our service users. Our community services are supported by high quality inpatient services that provide short term assessment, treatment and care.</p>	>251 employees			
Avon Fire and Rescue Services	Neil Liddington	Neil.Liddington@avonfire.gov.uk					
Bath & North East Somerset Council - Public Protection and Health Improvement	Sue Green	sue_green@bathnes.gov.uk	<p>The Public Protection & Health Improvement Service provides a range of services and is broken down into themed areas. Active Lifestyles provides sport and physical activity intervention, prevention and mentoring programmes targeting specific priority groups identified by the Fit for Life Strategy - 11-18 year olds, families, older people, excess weight (both children and adults), disabilities and/or long-term health conditions and ethnic minorities. Other areas of the service deliver business support and regulatory services including food safety and standards/healthy eating, environmental protection and monitoring including air, water and noise pollution. A wide range of licensing functions and trading standards including product safety, age restricted sales and prevention of consumer fraud are also delivered.</p>				
Bath Mind	Kate Morton	katemorton@bathmind.org.uk	<p>Support people with mental health problems across BaNES. Housing, welfare benefits advice, Mental Health First Aid and MH Awareness training for individuals and businesses, community group and lunch drop in, and social enterprise - catering service which supports people with lived experience to develop skills such as catering.</p>	11-50 employees	Adults with mental health problems and their carers.	Yes	<p>Collaborative working</p> <p>Offering range of flexible community based housing and support services for individuals</p> <p>Extending volunteer support and progression in particular those with live experience.</p>
BEMS+	Julia Griffith	julia.griffith@nhs.net	<p>Routine Community Services, including fracture clinics, DVT clinics, Vasectomy Clinics, Dermatology Clinics and Referral Support services and Focused Weekend Working Services</p>	11-50 employees	Whole population in BANES	Yes	To follow
BES Healthcare (a division of BES Rehab Ltd)	Shirley McKenna	shirley@beshealthcare.net	<p>BES Healthcare offers innovative healthcare solutions and devices to individuals (and their carers), GPs, and services across the community. More pertinent to this event, BES Healthcare supplies and maintains telehealth solutions including our TLC (Touch-free Life Care) solution for monitoring clients in the community (own home and intermediate care), as well as our contact-less patient monitoring solution EarlySense. http://www.beshealthcare.net/</p>	11-50 employees	Our solutions are geared for all adults needing monitoring within the community and acute settings. Our range of solutions apply to prevention of falls, pressure care through prevention of pressure ulcers and early detection of deteriorating clients and patients. Caregivers using our solutions can also review long term trend data for sleep patterns, resting heart and breathing rate, and sleep quality, to identify adverse changes in health for early intervention.	No	<p>BES Healthcare can see the value generating opportunities it is experienced in delivering in BANES by supporting the development of person centred and integrated service delivery.</p> <p>Our systems are open to integration with existing systems via a provision of an API. We believe we can help build long lasting and sustainable health workflow improvements for BANES and its demographic.</p> <p>We understand that pressure ulcers and falls have become major cost reduction targets for the NHS and Social Care, thus the successes of our solutions in other healthcare settings can be realised for BANES to offset these cost reduction targets.</p> <p>BES Healthcare will support your service delivery models including delivery of services either by GP-led Wellbeing Hubs or delivered within local neighbourhoods.</p>
Bionical	Paula Reynolds	paula.reynolds@bionical.com	<p>Public health services (0-19 nursing, health checks, smoking cessation, tobacco control); integrated IT solutions and clinical management systems ; apps and websites.</p>			No	Delivery of services in the keeping well/public health arena, IT and infrastructure services
Brunelcare	Samantha Taylor	Samantha.taylor@brunelcare.org.uk	<p>Provider of nursing and dementia care homes, sheltered and extra care housing, and community services which include:</p> <ul style="list-style-type: none"> Day centres Respite Reablement Domiciliary care Supporting people with dementia End of life care Low level healthcare 	1,200+ employees	Older people including those living with dementia, sensory impairment, disability and complex, life limiting conditions	No	Preventing hospital admissions and reducing length of stay in hospital by providing timely low level health care and reablement.
CAP	Susie Houston	Susiehouston@capuk.org	emailed for details 8 March 2016				

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Care UK (Emersons Green and Devizes NHS Treatment Centre)	Carolyn Portch	carolyn.portch@careuk.com	We have an open day on the 7th of November, come and join us. Find out more here. Our treatment centre is run by leading health and social care provider, Care UK, on behalf of the NHS. We only treat NHS patients and we're focused on providing the best possible, personalised care to the people of Bristol, Bath, North and North East Somerset, and South Gloucestershire, as well as to the wider community, including Gloucestershire and Wiltshire. We believe in treating you as quickly as possible - helping you to get better, faster. We offer day case and in-patient surgery across the following areas: dental surgery, ear, nose and throat procedures, endoscopy, general surgery, gynaecology, minor orthopaedic surgery, diagnostic imaging, pain management, ophthalmology, and urology. We offer in-patient procedures in the following specialties: gynaecology, ear, nose and throat, joint replacements and general surgery. We provide diagnostic services, using the latest X-ray and ultrasound technology. We also provide a comprehensive one-stop outpatient service at Gloucester Health Access Centre for orthopaedics, ear, nose and throat, gynaecology and urology.	51-250 employees	Any one over the age of 16 years that are eligible to receive NHS Care	Yes	
Cascade3d	Sharon Weeks	sharonweeks@cascade3d.com	Cascade Connected Care IoT Technologies Supporting Independent Living Description: A powerful analytics platform connecting elderly and vulnerable people to their families, clinicians, caregivers and call centres - providing cost effective, personal and enhanced quality of care. •Sensor systems (e.g., Mimocare) and wearable devices (e.g., Careclip) stream data back to secure servers via Intel's intelligent gateways. •The system learns individual habits and creates a unique wellbeing profile, triggering an alert if behaviour deviates from what is expected (e.g., medication adherence reminders) •Analytics creates detailed personalised profiles and aggregates data across multiple settings. •Real time, with everything available everywhere on tablets, smartphones, laptops and PCs. www.cascade3d.com http://www.cascade3d.com/#liotinaction/c1sgc	11-50 employees	Vulnerable people (older people and adults with learning difficulties) who wish to remain independent in their own homes with the support of external agencies	No	The Cascade Connected Care platform would help support all 4 different models in linking information about individuals together to provide insight to the family and support teams.
Citizens Advice Bath and NE Somerset	Gill Whitehead	gill.whitehead@cab-banes.org	Independent legal advice and information on Debt (FCA regulated), Welfare Benefits, Employment, Housing, Discrimination, Immigration, Consumer, Family and Personal, Community Care and other civil legal rights. Independent guidance on pension options via Pensionwise. Evidence based research and campaigning on issues affecting people's lives - recent examples are fuel costs and rights of private tenants.	51-250 employees	Core services are open to all who live, work or study in BANES, and all clients are given an initial assessment to determine the level of service needed which takes account of the complexity of the issue and the client's capacity to deal with it.	Yes	We could play a key role in enabling and empowering local people to help themselves by providing information on rights and options and where necessary advocating on their behalf to help them to act on advice. Our intervention often prevents the escalation of difficulties into a crisis, for example maximising income and dealing with debt to avoid the threat of homelessness, negotiating payment of Council Tax to avoid costly enforcement such as bailiff action and helping people to stay in control of financial, housing and other issues to improve mental and physical health and reduce the need for medical intervention. We are also well placed to offer free, confidential, impartial and independent advice on options for community care. As a holistic service we can deal with complex and multiple problems in one place, but we also have strong partnerships with other local agencies.
Creativity Works	Philippa Forsey	philippa@creativityworks.org.uk	Creativity Works specialises in delivering outstanding creative projects with communities through our artistic practice in Socially Engaged Arts. Projects are targeted at specific communities in areas of Health and Wellbeing, with people of all ages. We excel in community engagement, artist's development, participant progression, and creative partnerships. We use the power of the creative process to make a real difference to peoples' lives; inspiring and empowering them to explore, develop, and grow. Our approach is socially engaged (delivering locally specific and community led outcomes for and with communities). We work with individuals who have complex needs including women in the criminal justice system, women with postnatal depression and people with chaotic lifestyles. Our project delivery is mainly based in B&NES including Radstock, Midsomer Norton, Chew Valley and Keynsham, and we also work across South Gloucester and Bristol. Our 4 key areas of work are: 1. Community Engagement - bringing people and communities together through creativity 2. Wellbeing and health - promoting positive healthy outcomes 3. Development and Progression - enabling individuals and groups to develop in their chosen direction 4. Creative Partnerships - we initiate and sustain creative partnership with a wide range of organisations and groups We believe that creativity is a vital ingredient, a tool for life that contributes to: •Improving well-being and quality of life •Developing and learning new skills •Community Empowerment •Social and economic regeneration •Improving the environment Our projects are developed alongside participants and partner organisations to give participants ownership and skills development that enable them to be in control of decisions that affect their lives. Groups that grow out of our courses often go on to become peer led support groups, or even charities.	<10 employees	People within our projects find mutual support for a range of issues, including: -- Homelessness or uncertain housing situations. -- Mental Health Issues -- Negative categorisation -- Unemployment and loss of career opportunities. -- Prejudice -- Stigma -- Isolation -- Old Age -- Dementia -- Learning Disabilities	Yes	Creativity Works offers services across the whole of B&NES for a wide range of people/ service users including vulnerable adults, families, mental health, older people, dementia and learning disabilities. We partner with a wide range of organisations to enable joined up pathways of care and support to help people have and create the services and support they need. Core to our services is working with volunteers to support ongoing opportunities and peer support groups. We enable people to have a voice and to express themselves to help build confidence and self esteem. We support progression routes for participants so that they get or create the choice and control over what they receive. Creativity Works services empower and inspire people to explore, develop and grow. We see people as a whole and more than their condition or diagnosis. Our approach has evidenced reducing social isolation, building capacity, helping people self manage and integrate and connect with community life.
CSC Computer Sciences Ltd	Lisa Carter	HG-Sales.gbr@csc.com	CSC has one of the widest portfolios of next generation technology solutions and services in the UK. Applications: including applications modernisation, custom applications management and enterprise application solutions. Our UK business has specific broad expertise in deploying and managing large scale Oracle, SAP and Microsoft estates, and delivering tangible benefits to enterprise clients in doing so. Big Data, Analytics and Enterprise Intelligence: our offerings include consultancy and solutions for optimising the data centre, improving data storage and management, enhancing data protection and security, and delivering intelligence and insight to people and applications when and where they need it. Business & Technology Consulting: including enterprise risk, compliance and governance offerings: finance systems transformation and systems integration services, notably for Google and Salesforce.com. Cloud Computing: Whether private, public or hybrid, our cloud solutions portfolio comprises infrastructure and managed hosting services, productivity and collaboration solutions, and application enablement. Cybersecurity: with our strong presence in UK and global security markets, we offer a complete range of identity management solutions, managed security services, security consulting and risk assessments. Industry specific solutions: CSC has substantial intellectual property and industry specific solutions, particularly in healthcare, financial services and manufacturing. For example, in the NHS, over 90% of NHS trusts use CSC solutions, where they support doctors, hospitals and other care providers delivering a safer and better quality of patient care. Managed Services & Outsourcing: our offerings span both infrastructure and applications, and include enterprise mobile solutions. We also have business process outsourcing solutions serving the central and local government sectors, as well as financial services. Testing Services: CSC provides a complete independent testing services capability offering the ability to test software, applications and infrastructure, enhanced in 2011 when CSC acquired Applabs, an independent leader in the global testing marketplace.	>251 employees	CSC's services are aimed at all areas of the Healthcare Sector	No	CSC's Healthcare and Life Sciences services are adaptable to meet a number of opportunities. The details of these would be finalised as we go through the procurement process.
CURO	David Ford	david.ford@curo-group.co.uk	We provide services across all customer groups which include: Sheltered Housing to Older People Extra Care Housing Independent Living Service Dementia Challenge Support to Rural Areas Step Down from Hospital support Young Peoples Services Teenage Parents Temporary Accommodation Wellbeing House - Mental Health	>251 employees	Older People Dementia Preventing Homelessness Mental Health Young Peoples Services	Yes	Curo provides a wide range of support services across the community and would like to extend these further both in partnership with other providers and as a single provider to create a single point of assessment and support signposting combined with the delivery of support required. From the proposals mentioned, if adopted, we would engage in a hybrid of GP lead and Neighbourhood services to improve the wellbeing of all customer groups as well as focusing on preventative service provision. Ideally, we would extend our step-down from hospital support and further expand the Independent Living Service model across a wider selection of customers.
deafPLUS visionPLUS	David Melling	david.melling@deafplus.org	We deliver services for people in the BaNES area who have Sensory Loss, including hearing, vision and deaf blind. The services include Information and Advice, Advocacy, Equipment, Social groups and general support. We also partake in various projects, recently in Telecare and Health Inequality.	<10 employees	We support people over the age of 18 years onwards. As long as they have a sensory impairment we will see anyone including people with dementia, mental health issues, older people, and so on.	Yes	deafPLUS visionPLUS in BaNES is a unique organisation, being the only organisation in the UK that cater for all Sensory loss (hearing, vision, deaf blind). Most organisations focus on one aspect of sensory loss but the services we have developed and delivered in BaNES is one that should be celebrated. Most local authority have Hearing and Vision teams or Sensory Loss Teams and so therefore deafPLUS visionPLUS is ahead of other organisations in it's services. The work that we have developed over the last 6 years had been well received and we are continuing to explore new projects, tenders and new technology which we hope will combat loneliness and isolation, a side effect of losing hearing and/or vision amongst the population. We are also looking into the impact of emotional health in people who have acquired a sensory loss or have had it long term. As our staff are specialist in their area of sensory loss and also have sensory loss themselves, we can connect well with clients. We also cater for the largest group of 'disabled' people in the UK, and as we deal with more older people we also deal with complex cases, such as dementia, stroke, MS, and so on. So, having said all this, we feel there are numerous opportunities for deafPLUS visionPLUS to provide provisions in the community services in BaNES, continuing with our current services and well as developing new areas of services, such as mental health.
DEVELOP	Jacqui Orchard	jacqui@developecs.org.uk	DEVELOP is a non-profit organisation dedicated to supporting Voluntary, Community and Social Enterprise (VCSE) sector groups in Wiltshire. We are also the NCVO accredited Volunteer Centre for the county.	11-50 employees	We work across the health and welfare services	No	We can provide the system that can facilitate effective social prescribing in BAINES by bringing together the many opportunities under one database which is easily accessible by all partners.

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Developing health and Independence	Liz Bryan	lizbryan@dhiproject28.org.uk	At Project 28, we offer a range of advice and treatment services for young people aged 11-18 in Bath and North East Somerset who are misusing alcohol or drugs. We provide Individual sessions, Diversionary activities, you could get involved in our music programme and drop in service we provide food and drink, sexual health advice and information, CBT, MI, Solution focused therapy, Family therapy, Schools and colleges, home visits and outreach to around 700 young people each year and last year provided specialist treatment for 86 individuals with successful outcomes. We work within the Criminal Justice System, Social services with the aim to target vulnerable disengaged young people with Project 28 being a hub for professionals to meet with young people in a safe environment.	51-250 employees	people who are socially excluded, homeless people, people with disabilities, people with drug and alcohol related issues	Yes	greater opportunity for making community services more reflective of community needs, especially the needs of those who have less of a voice within the current arrangements
Dimensions	Kevin Whelan	kevin.whelan@dimensions-uk.org	Dimensions is a specialist provider of a wide range of services for people with learning disabilities and people who experience autism. We are a not-for-profit organisation, supporting around 3,500 people and their families throughout England and Wales. We have been providing support packages for families for almost 40 years. We offer a range of support services to children and adults of all ages, including those with complex needs or challenging behaviour. We enable people to be part of their community and make their own choices and decisions about their lives.	>251 employees		No	
Dorothy House Hospice	Wayne de Leeuw	wdl@dorothyhouse-hospice.org.uk	Hospice care	51-250 employees	varied	Yes	
EnViva Care Ltd	Simon Sinclair	simon.sinclair@envivacare.com	EnViva Care Ltd is a specialist provider of managed Live-in Care for adults with disabling conditions, such as Dementia, Multiple Sclerosis, Huntington's Disease, Parkinson's Disease, Motor Neurone Disease, Cerebral Palsy and Stroke. We are experienced in complex care, end of life care and are also able to offer short-term care to facilitate discharge, avoid admission or provide respite for family or regular carers. EnViva is based in Alton, Hampshire, from where we provide services across the south of England to clients with NHS, Local Authority and private funding.	51-250 employees	Services are provided for adults of all ages. EnViva have extensive experience in dementia and physical disabilities. We train carers for more complex clients providing skills in, for example, medication administration, bowel care, spinal injury, diabetes care, PEG and NG feeding, and seizure management. We offer short-term care to facilitate discharge, avoid admission or provide respite for family or regular carers.	No	At this stage it is unclear whether the Council and CCG are looking to procure Live-in Care. We are watching the process with interest and would hope to ascertain during the market engagement whether commissioners are: 1. Aware of the cost-effectiveness of Live-in Care compared to residential or large domiciliary hours packages? 2. Considering Live-in Care as a method of reducing admissions or facilitating quicker discharge? 3. Aware of the greater independence, choice and control that a Live-in Care package gives to service users compared to residential or standard domiciliary care?
Freeways	George Walters	banes@freeways.org.uk	A Floating Support Service. Providing support to individuals with a Learning Disability and/ or Physical/Sensory disability across BANES to lead more independent lives. Support around Housing/Benefits/Accessing Training/ Accessing Employment/ Managing Finances/ Enabling involvement within the community.			Yes	
GLL	Jason Curtis	jason.curtis@gll.org	GLL exist to make community services and spaces better for everyone. That means providing access to quality community leisure and fitness facilities - and more - at a price everyone can afford. We already manage over 150 facilities, and we're adding more all the time. Locally we manage Bath Sport and Leisure Centre, Keynsham Leisure Centre, Odd Down Sports Ground, Culverhay Leisure Centre, Chew Valley Leisure Centre, The Pavilion, Entry Hill Golf Course and Bath Approach Golf Course.				
Home Group	Nigel Potter Julia Parsons	Nigel.potter@homegroup.org.uk Julia.parsons@homegroup.org.uk	Home Group is one of the largest providers of care and support services in England, working in partnership with over 200 Local Authorities, Health Care Trusts, Hospitals and other supported or care providers, delivering services to more than 30,000 people each year. Our services are delivered using a wide range of models, including: • Accommodation-based - housing management and/or support • Accommodation-based - a partner landlord delivers housing management and/or support • Floating support - help people live independently in their own homes • Personalised support packages - funded through individual budgets • Community based support Our experience and understanding of the importance of housing and support for positive health has also led us to develop a range of specific services and interventions (our 'Integrated Health Services'). Home Group's Integrated Health Services focus on addressing the root causes of health deterioration and relapse, to improve personal health and patient outcomes. These reduce or prevent the need for clinical interventions and costly hospital admissions and improves efficiency within NHS and Social Care services by improving patient flow and successful rates of discharge. Through our joined up approach to supporting clients, we identify and address not just their housing needs but their health and social needs too.	>251 employees	Home Group supports some of society's most marginalised people, providing accommodation and housing related support to enable lifestyle changes, improved choices and positive outcomes as well as promoting better health and wellbeing through our integrated health services. We have extensive experience of working with a wide range of client groups, including: • People with learning disabilities • People with mental health problems • Young People (including leaving care or 'looked after' children) • Older People (including extra care services and support for dementia) • People with physical and sensory disabilities • Single homeless people • People with substance misuse/alcohol addiction support needs • People who've been in prison or through the courts • Teenage Parents • Women only and domestic violence services • Male victims of domestic violence	No	Home Group would look forward to supporting this exciting opportunity for a partnership approach to deliver more effective and efficient services by sharing our experience to help promote the introduction of fully integrated health and social care services across BANES. We would also combine our extensive resources to manage continuous change and explore innovative ways to meet ever increasing demand for services. Home Group currently deliver a range of residential services within Bath, looking to support the needs men and woman with a variety of complex needs, as listed above. In addition to this we work in partnership with DHI and Curo to deliver floating to support to clients within their own homes. We also work closely with all health and social care providers to ensure we can offer a holistic support package. Examples of this are criminal justice mental health teams DWP etc. We are particularly interested in supporting models 3 and 4 by working with GP led Wellbeing Hubs and other agencies (including the community and voluntary sector), so that we can co-design and co-deliver joined up community based services e.g. bringing together and delivering services in one place for people experiencing diabetes to avoid the need to travel to different places for advice, assessments and treatment. By using our innovative approach to modelling, implementing and delivering person centred care and support beyond the scope of traditional services, we would enable people to stay well, stay independent and stay home for as long as possible.
Home Group	Nigel Potter	nigel.potter@homegroup.org.uk	Home Group is one of the largest providers of care and support services in England, working in partnership with over 200 local authorities, health care providers, probation services and others, delivering services to 30,000 people each year. Our services are delivered using a wide range of models, including: Accommodation-based where we deliver housing management, accommodation-based where a partner landlord delivers housing management, floating support, personalised support packages funded through individual budgets, community based support. Our experience and understanding of the importance of housing and support for positive health has also led us to develop a range of specific services and interventions, which we have named as our 'Integrated Health Services'. Home Group's Integrated Health Services focus on addressing the root causes of health deterioration and relapse, to improve personal health and patient outcomes. The support we provide helps reduce or prevent the need for clinical interventions and costly hospital admissions and improves rates of successful discharge. Our new models of integrated health and social care alongside increased engagement with external partners will play a pivotal role in delivering the savings the NHS has to find in the coming years.	>251 employees	We support some of society's most marginalised people, providing accommodation and housing related support to enable lifestyle changes, improved choices and positive outcomes for clients. We have extensive experience of working with a wide range of client groups, including: •People with learning disabilities •People with mental health problems •Older People •People with physical and sensory disabilities •Single homeless people •Young people at risk and leaving care •People with drug/alcohol problems •People who've been in prison or through the courts •Teenage Parents •Women only and domestic violence services •Male victims of domestic violence •Vulnerable families	No	The consultation proposals offer opportunities for a more inclusive partnership approach between the health and social care sector to deliver a range of integrated services which includes preventative services. Home Group supports these new proposals which encourage a more diverse range of organisations coming together to provide community services in BANES i.e. large and small organisations, specialists, voluntary sector all coming together. Home Group would therefore look forward to delivering an improved service through greater joined up care and would be an exciting opportunity to introduce our new 'Integrated Health Services' which involve a range of specific health services and interventions to focus on enhancing patient outcomes. This would also be an opportunity for our housing organisation to play an important part within BANES To improve personal health and addressing the root causes of health and deterioration and relapse. By working in partnership with the health service, other providers and the third sector, we could become more proactive in preventing the need for clinical interventions and costly hospital admissions and improve efficiency within the NHS e.g. improving rates of successful hospital discharge, reducing readmissions, providing admission avoidance schemes, supporting a targeted health and wellbeing advice/information service, promoting healthy living campaigns and workshops/drop-ins, introducing Home Group's Prescribing Care and Support (co-location in GP Surgeries) and introducing PAM which increases people's ability to self-manage their health). These consultation proposals will therefore help reduce or prevent the need for clinical interventions and costly care settings/hospital admissions and improves rates of successful discharge. Our new models of integrated health and social care alongside increased engagement with external partners will play a pivotal role in delivering the savings the NHS and Local Authorities have to find in the coming year

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Julian House	Roanne Wootten	roanne@julianhouse.org.uk	Accommodation and Support projects for socially excluded people. Support projects work with clients to produce comprehensive assessments of need and risk alongside support planning. This includes meaningful occupation group work and one-to-one support which works to address social isolation including maximising the use of personal budgets. Provision of hostels, private rented sector accommodation, specialist accommodation, outreach services including hospital discharge services, domestic abuse services including Freedom Programme delivery.	51-250 employees	Homeless People Those in recovery from drug and alcohol addiction - dry house accommodation Hospital Discharge - preventing homelessness and reducing rough sleeping Gypsy and Travellers Those with complex needs including criminal justice, mental health, substance misuse, worklessness etc.	Yes	Bringing local knowledge to the direct provision of high quality services to vulnerable people, improving access to; and becoming part of sustainable communities.
Lynwood House Voyage Care	S.Underwood	lynwoodhouse@voyagecare.com	At Lynwood House we support ten individuals with a learning disability, physical disabilities and complex needs. We specialize in supporting people with high healthcare needs, including individuals who are PEG fed. The home is located in a village with lots of amenities, close to Bath, Bristol and a range of attractions.	>251 employees		Yes	
Medelinked Ltd	Neil Maciver	neil.maciver@medelinked.com	Medelinked is an online health platform that empowers you to take control of your health. It is a secure online service for you to build your health profile and then connect to and share your health and wellness information with your trusted health providers. Think of it like Facebook for health.	<10 employees	The service is applicable to everyone in the community who has a smart phone and internet connection	No	I believe the Medelinked solution provides BANES with a means to really engage with the wider community. Using technology to help reach out to every single person. It doesn't replace what BANES provides, it compliments and helps build a community and route to market for driving behaviour change and taking responsibility for ones own health.
Medequip Assistive Technology Ltd	Mark Warburton	mark.warburton@medequip-uk.com	<p>Medequip's service expertise, diversity of contracts, service functions and innovative approach has been finely tuned over the past 20 years allowing us to minimise administration and maximise efficiencies throughout the complete logistics chain.</p> <p>Deeply ingrained at the heart of our business strategy is the principle that our staff are fundamental to the delivery of services in line with Commissioners objectives, ensuring that Medequip is a stable, equitable and employer of choice within our industry. All of our staff are qualified to perform their role, are knowledgeable and have the relevant experience to ensure they can support those funding their own care and to provide professional assessment and oversight within the service.</p> <p>Our range of experience and flexibility has also allowed us to achieve Lead Provider status on a number of our more integrated services where we are also responsible for such services as adaptations, Trusted Assessor provision, telecare and retail as on our Wiltshire contract.</p> <p>We have an enviable one stop shop - single point of contact online ordering, appointment booking and catalogue system that dramatically improves Prescriber efficiency across all facets of an integrated solution; consolidating the ordering process across all partner-providers into one platform and reducing the need for multiple visits to Service Users in fulfilling their equipment solution.</p> <p>Medequip are sensitive to established local synergistic providers such as ILCS and mobility retailers and work hard to support any existing network to increase sign-posting opportunities; our current relationship with MOTEX in North Somerset being a good example of this.</p> <p>Our widespread use of this latest technology helps to improve an already efficient business and reduce the pressures on staff - both ours and those of our stakeholders. Having spent circa £3m on our TCES systems we have evidenced a saving of >20% across our contracts equipment spend through better control of outbound activities e.g. route planning functionality and increased recycling.</p>	>251 employees	Medequip's services are engaged to support Service Users from Adult Services, Children's Services, NHS Trusts, Personal Budget Holders and Self-Funders; enabling independence, admission/re-admission prevention and social inclusion via the supply of simple and/or complex Assistive Technology, specialist equipment, adaptations, wheelchair services, continence and telecare/telehealth.	We do not presently supply directly to BaNES, however as the incumbent ICES Provider to neighbouring authorities such as Wiltshire, North Somerset, Bristol and South Gloucester it is likely, through cross-border referrals, that some Service Users will have experience of Medequip services.	Medequip are recognised as the market leaders in the provision of Integrated Community Equipment Services and demonstrate a track record of service excellence, value, integrity and innovation. Ultimately, however, our focus on keeping the individual at the centre of everything we do whilst working in partnership with synergistic providers across BaNES will result in strong, mutual relationships with the Service User experience being the measure of success.
Medvivo	Michelle Reader	michelle.reader@medvivo.com	We provide urgent care services in Wiltshire, out of hours medical care, a county-wide single point of access, acute trust liaison and urgent care at home (UC@H) We are also a national provider of technology-enabled care services, telecare, telehealth and telecoaching	51-250 employees	whole population - no exclusions	No	
Millbrook Healthcare	Guy Eatherington	guy.eatherington@millbrookhealthcare.co.uk	Millbrook Healthcare are leading providers of equipment based community services. We provide Community Equipment Service, Wheelchair Service including clinical assessment and full service support, Home Improvement Services, Minor Adaptations Services, Telecare, specialist Pressure Care Equipment services, Retail Service for a wide range of equipment to compliment statutory Service provision, specialist Paediatric equipment services and other local specific services to meet the broadest range of equipment and equipment services to help people remain healthy and safe in their choice of home	>251 employees	All age groups, promoting independence with equipment and services to help people remain healthy and safe in their choice of home	No	Millbrook Healthcare believe that our highly efficient and cost effective services can provide increase volume of equipment and service from the same budget or a lower expenditure for the same volume of activities, without compromising quality or local responsive service provision. The current equipment service provision is funded with the Health/NHS as the lead provider which currently attracts 20% VAT, the vast majority of section 75 agreement around the country are held managed by the Social Care partner which provides the opportunity to claim back the VAT. The combined value saving of VAT and efficiency savings from Millbrook Healthcare could see in excess of 30% more services form the same expenditure.
MSD Ltd	Davina Sharp	davina.sharp@merck.com	Merck Sharp & Dohme (MSD) is the UK subsidiary of Merck & Co. Inc, the international pharmaceutical company. As part of Merck's global strategic objective to become a leading healthcare organisation, MSD in the UK has developed a Healthcare Services Business Unit (MSDHS) to deliver non-pharmaceutical services to the NHS and Public Sector. The credo of MSD Healthcare Services is to support health providers/ systems to deliver the best level of population health, all the while improving the patient experience, and working to reduce the per capita cost of healthcare spend. Core capabilities include: <ul style="list-style-type: none"> • The ability to utilise primary care analytics to identify vulnerable or at risk groups or those with multiple complex needs • The ability to work with primary and community care providers (using existing resource and infrastructure) to deliver improved care to patients with long term conditions. • The ability to enable self-care in patients with long term conditions using a range of digital and coaching solutions; thus providing productivity and efficiency gains to community providers. www.msdfinformatcs.com http://closercare.co.uk http://www.nice.org.uk/news/blog/4-great-examples-of-ways-to-improve-care-for-people-with-diabetes	>251 employees	Our services are primarily aimed at people living with long term conditions such as diabetes, chronic heart failure and COPD. Our MSD Informatics Software however is also able to risk stratify a population and identify other vulnerable groups such as the frail and elderly.	No	Our organisation has a range of capabilities which we believe would be of value to the provision of community services in BANES. These range from <ul style="list-style-type: none"> •The ability to utilise primary care analytics to identify vulnerable/at risk groups or those with multiple complex needs (MSDinformatics) •The ability to work with primary + community care providers (using existing resource and infrastructure) to deliver improved care to patients with long term conditions (Evidence into Practice) •The ability to enable self care in patients with long term conditions using a range of digital and coaching solutions; thus providing productivity + efficiency gains to community providers (CloserCare) Each of these capabilities could be integrated into your new care model proposals in order to help you to provide a better level of population health, with an improved patient experience and a reduced per capita cost.
New Level Health Ltd & SW Digital Health Cluster	Andy Morley	andy@newlevelgroup.co.uk	New Level Health is a unique organisation that offers to work with all service providers to improve the management of remote care and health on a large scale. New Level Health brings experience in the strategic design and delivery of integration for disparate technology based solutions and associated workflow in the increasingly complex worlds of Telehealth and Telecare (i.e. digital health) . In short, we bring the knowledge to glue the solutions together into a easy-to-understand care pathway solution.	<10 employees	Technology to enable self care and management of long term conditions in the community	No	It is appreciated that there is an urgent need to revolutionize the way healthcare is delivered. The Discharge Companion Channel (DCC) brings together a service enabled by technology to support and empower people discharged from hospital to their own homes to be safer, more quickly returned to health and less likely to be readmitted. It does this by integrating health and social care with digital health tools, Assisted Living Solutions and modular approach to meet the needs of people with Long Term Conditions. The DCC consists of 4 main interconnected elements, the first three include monitoring, alarms and communications (pls see CareWear & CBr Solutions) which are channelled together with the companion element, which provides intelligent support to the service in the form of both a specially trained 'companion /navigator' and an intelligent agent.
Newcross Healthcare	Adam Stringer	adam.stringer@newcrosshealthcare.com	Newcross Healthcare are a nationally approved nursing and care provider for Adults and Children (0 - 18 yrs) with complex and non-complex health and Social care needs, who require high level specialist care at home and support within specialist hospital or establishment settings. We currently deliver care and support to service users in their own homes, in hospital and also private care settings nationally, covering a wide variety of health and social care needs. We work in partnership with NHS/CCG's/CSU's, Local Health Boards, Case Management Specialists and many Local Authorities in order to deliver a safe and cost effective nursing and care staffing service. We supply a wide range of qualified nurses, healthcare assistants and support workers with specific skills tailored to meet the needs of the individual service users and clients, giving a flexible, person centred approach to all nursing and care assignments. We aim to cut costs without compromising on quality of care.				

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Optum	Ann Hepworth	ann.hepworth@optum.com	At Optum, our mission is to help make the healthcare system work better for everyone. Our key capabilities to deliver this are expertise in data, technology and clinical care. We are both a commissioning and provider support organisation enabling health systems to support over 60 million individuals globally and we have built one of the largest population health businesses in the world, partnering with and providing services to risk-bearing groups. We have worked with the NHS for over 10 years giving commissioners and providers the information they need to make the right decision on investment and clinical decision making for patients at the right time.	>251 employees	Services are designed for specific populations and vary according to customer requirements. Optum works to support and enable the NHS by giving commissioners and providers the information they need to make the right decisions for patients. We would look to partner with provider organisations to deliver a breadth of services targeted at the needs of the population within the 5 neighbourhood hubs across Bath and North East Somerset, to deliver solutions that reflect the needs of those communities.	No	New contracting models are helping to support the alignment of incentives around outcome based models - the emerging GP contract supports the community hub approach and Monitor are exploring integrated commissioning contracts. By taking responsibility for a global capitated budget, GP groups will be able to transform how services are delivered and manage effective delivery across all parts of the system. This requires excellent network management support of those different suppliers across the system and also engagement of GPs to ensure their performance is supported to create greater outcomes across the entire primary care community. There are a number of key activities that support improved inter-dependencies: *true engagement of all partners and agencies in the evolution of a new model - including patients and we have seen some great examples of the use of patient champions to enliven that engagement -creation of a shared ambition based on data driven evidence *aligned incentives for partners and agencies to deliver the outcomes identified *a prime contractor acting as a system integrator, providing leadership, drive and resource to support partners in delivering their best work to the population of BaNES We would welcome options of reimbursement mechanisms based on the achievement of outcomes and would encourage the development of an outcomes framework that supports your ambitions that explores health outcomes, patient experience and financial outcomes in addition to statutory performance measures. We would see the opportunity for our organisation fitting within two approaches for this contract: *A prime contractor model with one organisation acting as system integrator willing to take risk on the clinical care and financial budget for the population - for this to work we would advocate an annual review of contract value based on changes in the population and costs of care. With similar opportunities we open discussions and build relationships with local providers in the first instance with an aim of increasing quality provision, creating efficiencies and yet maintaining continuity of service providers. *Additionally, we are also open to discussions on new models of care (multi-specialty community provider) - this is a great opportunity to leverage and align incentives to achieve greater outcomes against a fully capitated global budget. Fully developed accountable care organisations are proven to provide the best health outcomes at the lowest cost. We appreciate that this is a long journey however and would be happy to explore steps to this perhaps using a hybrid prime contractor to ACO model whilst GPs in particular are brought into the idea of risk sharing. A key to this would be your starting point as a system, particularly the maturity of the local GP Federation.
Oxford Health NHS Foundation Trust	Michelle Maguire	michelle.maguire@oxfordhealth.nhs.uk	Primary and Specialist Child and Adolescent Mental Health Services	>251 employees	under 18s with mental health problems	Yes	Further work for those vulnerable young people beyond 18 years
Penderels Trust	Mary Woolley	mwoolley@penderelstrust.org.uk	Penderels Trust is a not-for-profit organisation that supports people with disabilities and healthcare needs to live independently. Our main business is to support people who receive a direct payment for social care or health care. Our services include: Support with recruitment of personal assistants/carers, ongoing employment support, payroll services, support when using a care agency, managed accounts for people who are unable or don't wish to manage their care money, support planning and brokerage services, training for employers and their staff, DBS check, record keeping and appointments	51-250 employees	*Older people *Carers *Sensory impairments *Disabled Children *Adults with learning disabilities *Adults with Physical disabilities *Mental health *HIV	No	If part of a hub we would be able to offer advice and support to the various care options
Positive Action on Cancer	Melissa Hillier	melissa.hillier@positiveactiononcancer.co.uk	Positive Action on Cancer (PAC) is your local charity delivering free professional counselling to anyone affected by cancer and other life limiting conditions living in Bath and North East Somerset, Somerset and Wiltshire. We work with children, young people and adults. We support individuals as well as family members and friends. The devastating impact cancer has on all those it touches cannot be underestimated and PAC is here to provide the emotional support needed where people can say 'the un-sayable' and be whoever they need to be. PAC provides counselling at various venues including the RUH and Widcombe in Bath, Frome, Trowbridge and Warminster. From October 2015 we also provide online counselling to anyone over 16. For more information about any of our counselling services please email info@positiveactiononcancer.co.uk or call 01373 455255. www.positiveactiononcancer.co.uk	11-50 employees	Aged four years and above, anyone affected by cancer or other life limiting conditions.	No	PAC is ideally placed as the only provider of free, professional counselling to anyone affected by cancer and other life limiting areas within BANES. We work across all age ranges and support patients as well as family members. PAC has a well established reputation for providing high quality services as is currently in its 21st year.
Premier Physical Healthcare (PPH).	Wayne Llewellyn	Wayne@premierphysicalhealthcare.co.uk	PPH is a specialist Physical Medicine and Healthcare company that currently provides NHS Community Physiotherapy and Podiatry services for 38 CCGs across the UK. Other public contracts include Police, Prisons (Offender Health), Councils (Mobility Assessments), Universities (Sports and Occupational Health) as well as 150 private Clinics and Corporate Health services. The company provides services across both Public and Commercial sectors in all areas of Physical Healthcare.				
Pulse Healthcare - ICS Health & Wellbeing	Helen Booth	helen.booth@ukics.com	ICS Health & Wellbeing is one of a few organisations in the UK offering a fully integrated service that can be tailored to suit the holistic needs of individuals. We have developed a proven approach that incorporates expertise, innovative technology, strong operational management and effective engagement, this includes: Health and wellbeing hub and interventions: Our Hubs provide a hybrid single point of access where individuals can be assessed and supported by highly trained, motivational coaches, on a range of behaviours including weight, physical activity, smoking, mental wellbeing, alcohol and substance misuse. We consider an individual's holistic needs including the wider determinants of health and work with individuals to facilitate changes in behaviour, most often in combination rather than in isolation. Community outreach: Our outreach teams embed themselves within their locality and focus directly on influencing behaviour through public awareness activities and targeted community interaction via locally relevant channels of communication. Training: We are a Royal Society of Public Health (RSPH) accredited centre and can provide a range of training courses specifically designed around public health and health promotion Social marketing campaigns: We have the capability to run high profile and engaging health improvement campaigns to maximise our reach and impact. Website: www.ukics.com/health-wellbeing/	>251 employees	All individuals that live within the community and would benefit from support to improve their health and wellbeing.	No	To provide health and wellbeing prevention services and specialist services within the community that include: community outreach, training, systems, members website, integrated prevention and specialist services to include a range of behaviours including weight, physical activity, smoking, mental wellbeing, alcohol and substance misuse, supported by a trained health coach.
QES	Nick Chinn	Nickchinn@qes-online.com	We provide web based data sharing, cleansing and reporting for both frontline casework use as well business level data needs, operating solely on local authority and NHS data	11-50 employees	All patient related services	Yes	Supported a frontline and business view of patient service use to deliver informed care across all services and service planning and reporting operationally
RICE - The Research Institute for the Care of Older People	Alison Easto	ae391@bath.ac.uk	RICE is an internationally renowned dementia research and treatment centre located in Bath. We are a registered charity focused on essential research and providing support for people with dementia, their families and carers, dedicated to improving the quality of life of everyone involved.	11-50 employees	Older people with Memory Problems.	Yes	To continue to provide the Memory Clinic Service.
Royal United Hospitals Bath NHS Foundation Trust	Jane Rowland	jane.rowland4@nhs.net	The Royal United Hospitals Bath NHS Foundation Trust provides general and specialist secondary care services for a population of 500,000 across Bath and North East Somerset, Wiltshire and Somerset. This includes: all aspects of medical care - including older people's care, acute medicine, medical specialties (e.g. gastroenterology, diabetes, respiratory medicine, dermatology) and accident and emergency; all aspects of surgical care - including emergency and elective general surgery, trauma and orthopaedics, surgical specialties (e.g. ENT, urology, pain management); diagnostic services including radiology and pathology; cancer care including chemotherapy and radiotherapy; women's and children's services including - elective and emergency paediatric care, neonatal intensive care, and maternity services - provided both on the RUH site and across the local community whether in patients' own homes or in the birth centre at Paulton Memorial Hospital.	>251 employees	Our services are provided for all people living in Bath and North East Somerset, regardless of age or social circumstances.	Yes	The proposals outlined afford our organisation significant opportunities in the provision of community services. We have already started to integrate our existing services with those provided in the community - for example through more joint working with GPs to deliver a more integrated diabetes services and through working in partnership with Sirona Care and Health to provide a community based, early supported discharge service for patients with COPD. This has delivered improvements in both quality and efficiency for our population and we are keen to extend this work into other services and partnerships. We believe that the proposals outlined provide us with an opportunity to do this, in partnership with wider health and social care colleagues.

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Second Step	Colette Bourn	colette.bourn@second-step.co.uk	<p>Second Step has been working in the West of England for 28+ years. We are a local, not for profit community and voluntary sector organisation with charitable aims, with an extensive track record of working specifically in B&NES, Bristol, South Gloucestershire, North Somerset. Our organisation provides a wide range of recovery, health and wellbeing services.</p> <p>Many services are targeted at reaching and supporting people who find mainstream provision inaccessible e.g. due to their mental and / or physical health, learning disability, experience of complex histories e.g. homelessness, drug/ alcohol dependency, traumatic backgrounds. We have a recovery focus encouraging people to look hopefully towards a good quality of life regardless of mental health symptoms or other support needs. Services include; Mental health / complex needs community rehabilitation (accommodation/ community support) Step down from hospital / residential care (independent living with support) Recovery College, Recovery Navigators (part of the new Bristol Mental Health Services) Psychological therapies 100+ volunteers including people with lived experience.</p>	51-250 employees	Adults 16+ Wellbeing and Mental Health - across the spectrum e.g. loneliness, low level anxiety/depression, also complex long-term ill-health Complex / multiple needs e.g. mental health and dependency, learning disabilities, homelessness, long-term physical health conditions Preventing homelessness, recovery from homelessness, maintaining accommodation, life skills. Those wanting a learning approach to mental health and wellbeing - their own or other people's e.g. through community learning Building independence e.g. stepping down from high support services Those wanting help with navigating systems, making community links, feeling connected locally Those wanting to be supported by a Peer Worker (Second Step has employed Peer Support Staff since 2009).	Yes	Working in partnership - either as a lead or in other ways to deliver community services. Our staff are psychologically trained and supported to provide the best ways of working with people to maximise engagement and positive outcomes. Opportunities include; Recovery / Community Navigation especially with people with complex and multiple issues - providing a consistent relationship with a worker across take-up of other services. Community learning approach to mental health and wellbeing - for individuals and carers / supporters. Varying levels of support to people's homes to maximise independence, taking into account where this needs to be flexible - 24/7 and decreasing. Providing CBT informed support work to increase people's ability to manage their own lives In-reach and outreach to provide successful transitions out of hospital (e.g. mental health admissions) and assertive outreach and positive engagement into people's homes e.g. crisis support. Depending on the model decided upon Second Step would be able to offer expertise for specific conditions, functions, Wellbeing Hubs and Community / Neighbourhood contacts. Training and psychological support e.g. reflective practice for staff. System leadership from our role as a lead contractor in the new Bristol Mental Health services.
Sirona Care & Health	Melanie Mahoney	melanie.mahoney@sirona-cic.org.uk	Sirona care & health is a Community Interest Company set up to add benefit to communities through the provision of health and social care services and to promote independence and choice for individuals. Our aim is to work with others to wrap services around people to help them achieve their goals and to remain living in their own homes and communities for as long as possible. Our services include a range of preventative health improvement services; care in hospital, care at home and residential care for adults; community nursing, health visitor and consultant paediatric services for children and specialist community based services for adults with a learning disability. This means we are able to support individuals and families from birth through to end of life; to provide a range of services from prevention and early intervention to highly specialist and complex care and treatment in community settings and to address the physical, emotional and social needs of individuals to help them achieve their goals.	>251 employees	From birth to end of life care for the populations of B&NES & South Gloucestershire, promoting health & wellbeing and providing specialist treatment when needed.	Yes	Lots of opportunities to work differently, supporting people at the centre of their own care & joining up care & services with other providers to provide a more co-ordinated, sensible, person centred approach.
Solon South West Housing Association	Chris Ashmore	chris_ashmore@solonswha.co.uk	Temporary housing with support to reduce and prevent evictions, enable the long term unemployed to find meaningful occupation, provide safe accommodation for those with experience of domestic abuse and or violent crime. By providing 1-1 person centred support, working in partnership with our stakeholders, to prevent conditions from deteriorating such as mental health, avoiding the need for hospital admissions and work towards the longer term success of other interventions such as drug and alcohol treatments and reducing the risk of repeat offending. We are currently developing accommodation with support for clients going through alcohol detoxification programmes either in hospital or in the community who are then unable to sustain their recovery due to a number of issues, including staying in accommodation where there was a culture of drinking. Some of the clients may still be having treatment for other substances including being on scripts.	<10 employees	Preventing Homelessness.	Yes	By providing stable accommodation to support clients in recovery from alcohol dependency following discharge from hospital treatment. Enabling specialist services to maintain treatment in the community and reduce the burden on public services.
Somerset Care	Kim Dominey	kim.dominey@somersetcare.co.uk	Somerset Care provides high-quality care and support services to people in their own homes in the Bath and North East Somerset area. Somerset Care is a not-for-profit company which employs over 4,000 people in the South of England. We have 31 care homes across Somerset, Gloucestershire and the Isle of Wight some of which provide specialist nursing care. We have a specialist dementia care service, PETALS, which is operated both in the community setting and in our care homes.	>251 employees	We specialise in care of the elderly although we have a branch of the company, Realise, which provides LD support. In the BaNES area our focus is on elderly care with a specialism in dementia via our Petals service.	Yes	Dementia support, training, day services, homecare support.
Somerset Partnership NHS Foundation Trust	Rob Ward	BusinessDevelopment@sompar.nhs.uk	Somerset Partnership NHS Foundation Trust provides a wide range of integrated community health, mental health, learning disability and social care services to people of all ages.	>251 employees			
Somerset You can Do services	Bryan Mitchell	bryan.mitchell@somersetyoucando.org	Our Services include:- 1.Our Community Service provides volunteers to isolated or lonely people or those who have little or no support. A step by step approach is used to help people build friendships and confidence, feel safe when going out, feel part of their community and safely use computers for getting online, e-mailing and online shopping 2. Older Peoples service which includes a thriving Active Living Network across Somerset, with over 100 centres which offer the opportunity for people over 50 to engage in local groups within their communities. They can help people to develop new friendships and social circles. Each centre is unique and offers a varied programme of activities to suit most needs, such as light exercise, developing and learning new skills and knowledge, access to advice, information on looking after your Health and Well Being whilst having fun at the same time. They run on different days and times of the week, some offering great lunches 3. Volunteer recruitment for Somerset County Council's Social Care departments including Adult Services, Mental Health, Learning Disabilities, Children's services and volunteer drivers for Transporting Somerset. www.somersetyoucando.com	11-50 employees	The services are aimed at anybody over the age of 18 with emerging social care needs, those whom are isolated and lonely and those with little or no support including older people, those with long term conditions or recovering from illness.	No	We feel that the services we currently run in Somerset could be developed in BANES. We would like to concentrate initially on community volunteering and support service including IT Support and Active Living.
Soundwell	Lisa Otter-Barry	lisa.otter-barry@soundwell.org.uk	Since 2003, Soundwell has been empowering B&NES citizens through music, at times when their lives are seriously affected by periods of mental ill-health or dementia and also promoting the wellbeing of carers - helping prevent stress-related illness and depression. We work alongside people in co-produced, inclusive and accessible music-therapy workshops/music support groups. Soundwell music groups are holistic - addressing physical, mental, emotional and spiritual needs. Our approach is beneficial even when you feel on the margins of society, feel at risk of suicide/self-harm or are experiencing addiction, homelessness or physical illness. By focussing on your creativity, you can quickly feel involved and valued, more hopeful and less isolated, more self-sufficient and a useful part of your community again. By providing a safe non-judgmental space, however low you may feel, we can help prevent escalation of your needs into a crisis. Co-creating improvised music empowers you, helping you make your voice heard and become more assertive - it can be a first step towards developing peer-leadership skills. We can support you to develop work/volunteering opportunities as a musician/performer/peer-consultant. We have an excellent track-record securing match-funds from The Lottery and other charitable trusts for B&NES (£257,000 since 2010 - with a 5-year Lottery grant just secured.	11-50 employees	Soundwell works with people with complex mental health needs; people with dementia; carers; people with homelessness and addiction issues; people who are socially isolated and seldom heard, under-served and marginalised groups. Soundwell works with people across the spectrum of mental, emotional, physical and spiritual needs.	Yes	Soundwell provides an evidence based, outcome-focussed, adult mental health community service with a strong track record of meeting and exceeding funder-agreed Outcome targets and an emphasis on client-reporting of outcomes around motivation and hope, reduced isolation, improved physical and mental health/wellbeing, prevention/early intervention and increased empowerment, involvement and independence. Soundwell agrees with all of the Shared Values in the new proposals outlined and could work within any of the models outlined. We would have a preference for Model 3 - as long as mental health does assume an equal priority with physical health needs and as long as all B&NES residents are included equally - even when they are in a period of their lives of extreme isolation or depression or culturally marginalised.
South Western Ambulance Service NHS Foundation Trust	Vicki Jackson	vicki.jackson@swast.nhs.uk	South Western Ambulance Service NHS Foundation Trust was the first ambulance service to be authorised as an NHS Foundation Trust on 1 March 2011, and on 1 February 2013, the Trust acquired its neighbour, Great Western Ambulance Service, creating a single ambulance service covering the entire South West region and providing emergency care to around 2,500 people every day. The Trust's geography covers 20% of mainland England including the Bath & North East Somerset area, and serves a total population of over 5.3 million (with an additional influx of 17.5 million visitors each year). In addition to our 999 Ambulance Service, the Trust delivers a range of Urgent Care offerings to various CCG areas including GP Out of Hours and NHS 111, Non-Emergency Patient Transport and a number of other smaller services.	>251 employees	The population of BANES as a whole.	Yes	As the area's 999 service, the Trust considers it has a role to play in the collaborative delivery of Community Services to BANES. SWASFT would like to explore opportunities to work with other providers in the provision of the services.

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Spurgeons	Beccy Brown	tendering@spurgeons.org	Spurgeons is one of the UK's leading children's charities, supporting children and their families for almost 150 years. We believe that every child deserves a childhood and an equal chance to fulfil their dreams. No child's current situation should dictate their future and we are committed to helping them to be all that they can be. We're currently delivering almost 100 projects to support children, young people, their families and communities to find long-lasting solutions to the challenges they face - including poverty, abuse, offending and other social issues. At any one time, we're reaching out to over 50,000 children and young people. Just as importantly, we help vulnerable children to speak up about the things they care about. We ensure that children's voices are heard by those who have the power to change lives. This enables more children to look forward to a future full of opportunities. In 1867, Spurgeons was founded as a compassionate response to the plight of orphaned and vulnerable children in London. Motivated by their Christian faith, Charles Haddon Spurgeon and his associates sought to provide shelter, education and a loving environment for the city's most vulnerable children.	>251 employees	Our services are aimed toward children, young people and their families	No	
St Mungos Broadway	Paul Hudson	paul.hudson@mungosbroadway.org.uk	St Mungos delivers a range of Services including, Street Outreach and homeless Hostels, Mental health floating support, supported housing for those with severe & enduring mental health needs, A Mental health crisis house, a crisis sanctuary, and assertive engagement services.	>251 employees	All adults who are vulnerable feel excluded or marginalised or experiencing emotional or mental distress.	Yes	We would like to provide a crisis house and a crisis sanctuary within BANES, we would also like to provide a model of assertive engagement to support clients who currently struggle to engage with services or feel excluded from them.
St Peter's Hospice	Chris Benson	Chris.Benson@stpetershospice.org	St Peter's Hospice provides specialist palliative care to adults in the wider Bristol area with life limiting illnesses, including support to their relatives, friends and professional carers. All hospice services are free of charge to patients and their families. Patients are referred by their GP's, District Nurse or Hospital Palliative Care Team for help with controlling distressing symptoms, for information and for ongoing emotional support and advice.	>251 employees			
Stonham Home Group	Julia Parsons	julia.parsons@homegroup.org.uk	Stonham is committed to reducing the impact of homelessness and social disadvantage through its provision of housing related support to meet a wide range of needs. Stonham is committed to providing its service through individually tailored support plans for every client and within a framework of equal opportunities, anti-discrimination and respect. We work towards: <ul style="list-style-type: none"> Preventing tenancy breakdown and homelessness Supporting and sustaining recovery from substance misuse Accessing support to regain and sustain mental wellbeing and reducing hospital admission and re-admission Addressing anti-social behaviour Increasing social inclusion Ensuring the safeguarding of vulnerable people. Providing emotional support to improve independence and wellbeing 	>251 employees	Young people clients with MH issues Preventing homelessness and the homeless domestic abuse services young parents LD	Yes	
Stroke Association	Jacqui Cuthbert	jacqui.cuthbert@stroke.org.uk	Information Advice & Support to stroke survivors. Communication support services to stroke survivors. Stroke club development & support. 6 month reviews with stroke survivors.	>251 employees	Stroke survivors.	Yes	We currently deliver a wide reaching service across the BaNES area. Some of the four proposed delivery channels provide opportunities for development whilst other would require further understanding as to how the multi agency working and referrals into our services would be carried out.
SWALLOW	Nicky Tew	nicky@swallowcharity.org	SWALLOW provides a range of support to people with learning disabilities including supported housing, independent living skills training, outreach support, courses and day activities, work skills and social activities.	11-50 employees	People with learning disabilities	Yes	We will continue to support our members to stay well and to access the services they need to do this and live healthy, fulfilled lives. The support we provide is person centred and preventative and therefore fits well into the proposals' objectives. We hope that whatever model is chosen that we will have the opportunity to continue to provide this support.
The Exchange Foundation	Richard Forshaw	richard.forshaw@thechangefoundation.org	We are working with PHE on a health and wellbeing digital platform that allows users to set goals and track across a range of healthy lifestyle behaviours in one place, including smoking, healthy weight, healthy eating, alcohol, physical activity, long term conditions and more. It is free to all users and we would like to work with YCYW to incorporate the platform into your strategy, as we can adjust it locally to allow users to directly access services and support online, integrating with your local systems. The platform can be accessed at www.puffell.com more information is available at www.puffell.icecreates.com	11-50 employees	All population aged 14+. Current average user age is 35. More than 50% of current users are aged 30-60. There are currently more than 5,000 registered users, and the platform is to form part of PHE's digital strategy.	No	Puffell is a public health and NHS collaborative response to creating a new future for our communities by creating a digital space that supports the wider ecosystem approach to improved health and wellbeing. Puffell is not just about benefits to citizens. Organisations use Puffell to deliver health, wellbeing and lifestyle based services. In doing so they are able to use the functionalities - such as tracking and groups to support their clients through a journey of change. Our partners are using Puffell as a lever of system redesign: reducing demand for services by introducing the platform to citizens as an upstream intervention, and using it as part of a 'channel shift' strategy for more efficient engagement with service users. Puffell has much greater capacity to mobilise positive behaviours that will support wellbeing at a large scale, but that also can drive community cohesion and pride.
The Human Support Group Ltd	Daniel Masters	hsgcontracts@humansupport.co.uk	We have provided domiciliary care, reablement and extra care since 2004 and currently deliver 30000 hours of home and community based services each week to approximately 3000 service-users. Our portfolio includes reablement support, personal care, extra care provision in sheltered housing developments, end of life care, medication support, support to access community facilities, in-home respite, home from hospital care, sitting services, night care, 24-hour live in care, holiday companionship, mental health outreach and support with living skills/finances. <p>We are a UK leading private sector reablement provider, delivering services across the UK including North Somerset and Plymouth. We use our experience to adopt a reablement approach across the entire company, giving greater focus to outcome achievement, and maximising service user independence.</p>	1600+ employees	Our service is provided to all adult groups, including older people, people with learning disabilities, mental health needs, older people, physical/sensory disabilities, dementia, age related infirmity and conditions and long-term condition support.	No	We are looking to work in partnership with the Prime Provider to deliver reablement services across BANES. Our knowledge and experience enables us to deliver and manage a service which meets service user and commissioner needs and achieve outcomes
Virgin Care Limited	John Shaw	john.shaw@virgincare.co.uk	Virgin Care deliver over 250 NHS and Care services across the country including large Children's and Adult's Community Services including CAMHS, Sexual Health, MSK, Prison Health, Elective Care and End of Life Care services.	>251 employees	A full range of the community from babies and their parents through to end of life care.	No	Virgin Care provides high quality best practice process and system integration from redesign of clinical pathways through to IT solutions for integration and mobile working. Working with local and national partners we understand out of hospital care services from the delivery through GP practices to complex care and end of life care. Your vision of conditions, functions, GP led Hubs, and community led neighbourhood teams sits closely aligned to our aims and objectives and vision for service delivery driven by engagement and leadership from within the community and developing end to end managed pathways, developing patient led responses and easy access to early intervention and support. With our rapidly developing South West services we also believe that we can provide additional infrastructure efficiency's and bespoke solutions for the BANES community whilst continuing to provide the security of high quality NHS and Social Care provision.
Voyage Care	Matthew Young	tendering@voyagecare.com	Voyage Care has over 27 years' experience providing health care, social care and support to a range of vulnerable adults. The acquisition of Solor and ILG has enabled us to combine our shared vision, values and high quality standards to further enhance the care services we offer to both existing and new customers and create further opportunities for our combined workforce. Our main support group is individuals with Learning Disabilities and associated complex needs. We currently operate: 94 Supported Living Schemes providing 400+ places for individuals with Learning Disabilities and other associated complex needs 285 registered care homes 24 specialist ABI and Intensive Support Services 14 dedicated Day Services and Resource Centres 9 Respite Services Outreach Services approaching 18,000 hours per week Although we specialise in supporting individuals with learning disabilities, autistic spectrum conditions and acquired brain injury, we also support other needs including: <ul style="list-style-type: none"> Physical Disabilities Challenging Behaviour Sensory Impairment Complex and Continuing Health Needs Mental Health Needs Specialist Needs Age and Non-Age related Degenerative Conditions and Palliative Care 	>251 employees	Although we specialise in supporting individuals with learning disabilities, autistic spectrum conditions and acquired brain injury, we also support other needs including: <ul style="list-style-type: none"> Physical Disabilities Challenging Behaviour Sensory Impairment Complex and Continuing Health Needs Mental Health Needs Specialist Needs Age and Non-Age related Degenerative Conditions and Palliative Care 	Yes	Our focus would be on the Learning Disabilities market, supporting people in their own home and the local community to develop their independent living skills.

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Waymarks	Bernie Mayall	bernie.mayall@waymarks.org.uk	Waymarks are a registered charity and a specialist national provider of services to people who have a learning disability and/or Autism Spectrum Conditions. The people supported also have complex specialist support needs and aspirations resulting from risks of offending/reoffending, risks associated with self-harm/sexual harm and high risk behaviours of concern that present design and delivery challenges to the person, the community or require skilled and specialist supports. We are experts in developing individually tailored, safe community based services and supports for people who have a learning disability and/or autism who are at risk of offending. This includes people who set fires, commit sexual offences, engage in sexual harm, commit violent offences and commit repetitive minor offences that lead to their repeated incarceration - which keep the person and the community safe. We reduce risks through skilfully enabling the growth, development, comprehension and functioning of each person we support and the development and support of the people who work with us.	>251 employees	Anyone with an intellectual disability and offending/forensic backstory/history or potential offending behaviours. Complexity is a fundamental part of what we do.	No	Waymarks is a discrete and NFP provider of support for people at the margins, who present significant risks to themselves or to others, or both. Within our organisation we have a core of professional and talented people with significant mental health and learning disability experience and knowledge. We can offer a holistic and self contained set of services designed specifically around each person to be supported, bespoke, and with the person crucially at the centre of what we do. We have 3 branches: 1. Services to directly support people with a learning disability who are at risk of offending 2. Waymarks consultancy services (providing consultancy to other services, agencies and organisations who support people at risk of offending) 3. Waymarks education centre (delivering specifically designed training, some of which is nationally accredited) We don't have in-patient units or assessment and treatment units, we only support people in their own homes within the community. This has enabled us to exclusively develop our specialism and expertise in skilfully designing and creating sustainable services in the community. The community is full of very different risks and variables compared to specialist units and we have developed considerable expertise in recognising, understanding and managing forensic risks specifically in community services. We do have a team of Specialist Clinical Consultants, each of whom is a professionally qualified graduate, usually with a background in nursing or psychology and with professional accountability to a professional body for their practice and a minimum of 2 years clinical experience. The clinicians undertake additional specialist training in therapeutic and clinical approaches to supporting people who have learning disabilities who are at risk of offending (or relapse if they have offended before), positive behaviour support, mental health supports, supporting people at risk of self-harm, forensic clinical risk management and teaching and learning to promote individual growth and development. Our clinical team has a wide variety of additional training such as: Cognitive Behavioural Therapy, narrative theory, humanistic approaches, Positive Behaviour Support, counselling, SOTSEC-ID, Armadillo- S and HCR-20. Waymarks provide and enjoy a unique position in support provision and delivery and have grown substantial and significant expertise and success in this area. Our intention is to continue to develop growing expertise and to deliver responsive services for the people who would benefit from this. We are proud of the quality of inter-professional relationships that have existed to date in ensuring the best quality support has been afforded to the individuals we support and we are committed to ensuring this endures. It is fair to say that each of the services we provide is unique because the person at the heart of it is unique, and retaining that is one of our core drivers.
WECIL	Alex Johnston	Alex.johnston@wecil.co.uk	The West of England Centre for Inclusive Living (WECIL) is an organisation of disabled people working together to enable choice. We challenge the barriers to independent living through the delivery of high quality support, advocacy and advice. Our services include young people and peer to peer support groups, short breaks for disabled young people and their families, and Direct Payment and Payroll services across BANES, South Gloucestershire and Bristol.			Yes	