

Summary Report: **Young Commissioners**

Tuesday 20 October 2015 | 4:30 pm
Bath Area Play Project, Odd Down

Background

- Group set up by BaNES CCG, Healthwatch and the Bath Area Play Project to provide a forum for young people from a range of backgrounds to have a greater say over the commissioning of local health services.
- Invites sent to all the groups that are part of the B&NES Children and Young People's Network to encourage them to send representatives to the meeting
- Three young people attended the meeting: two from Southside and one from the Bristol Young Healthwatch Group.

Feedback on the consultation documents

- Need a different approach to consultation for people aged 10, 18 or 80
- The group liked “right time, right place, right person” as a way to explain the need for better community services
- Some of the bullet points in the vision were too long, needs to be punchy
- Too many “empowering” words – don’t belittle people
- “Service user” not a great word
- What does “timely” mean? Why not “prompt”?
- There should be a capital after a hyphen
- “Extraordinary legacy” sounds too dramatic
- Don’t exaggerate – get straight to the point
- Too much to read
- This feels positive, but takes too long

Feedback on Models of Community Services

- Easily available in your neighbourhood
- CAMHS doesn't feel easily accessible
- Community – think of youth clubs, mother & baby groups, community centre, youth bus etc
- Bristol has bus for older and younger children
- Think of local charities
- Community services could be anything - should say “community health and care services”
- Community service – people feel friendlier and happier to offer help
- X-ray dept. was really happy but other places less happy
- Community services work because people know you, hospital more intimidating
- Last 3 models wouldn't really work in Bristol
- What if you didn't like the people providing services in your cluster?
- Takes away freedom of choice – you're stuck there
- Postcode lottery
- Charities are generally across BANES, not just in certain areas
- If you are a minority in your cluster, you'd need flexibility to go to another cluster if you needed to