

Summary Report: **Three Ways School**

Wednesday 8 July 2015 | 1pm
Three Ways School, 180 Frome Road, Bath

Attendees

Barry Grimes, Communications Manager at BaNES CCG, and Lisa Mukherjee, Participation Development Worker at Off the Record, met with two students with learning disabilities (LD) to seek their feedback on the new ***your care, your way*** summary leaflet.

Comments on the leaflet

- A picture of a doctor could mean anything, more description needed
- Take out the heart symbol from the apple
- Show a thin and fat person to illustrate prevention
- The image for “build community capacity” works well
- The image for “share information more effectively” is good
- Use arrows to indicate what order to read things
- Use big fonts for text
- Make the pictures a bit bigger
- Space out the words and pictures a bit more
- Use Wigit (a piece of software) to create symbols to go with the text but keep it to five key words per sentence.

Comments on healthcare services

- Give less help to people who live unhealthy lifestyles and reward people for living healthy lifestyles
- Schools should provide more exercise and sport for people who are unhealthy
- People with mental health issues find it hard to talk to people
- A good example of supporting people to live healthier lives was a simple leaflet produced for young people with LD explaining how to catch a bus or a train
- Should get free bus pass if you are aged 12-19 and have LD
- Young people with LD need help filling out forms to go to college or to be a gardener or plumber. Should have easy read forms available.
- Could you create an iPhone app that helps people turn their words into symbols so they can communicate more easily with people with LD e.g. a shop assistant trying to explain something could type it into the app and it would convert the message into symbols
- The NHS need to have symbols as well as words on signs in hospitals
- Make it free for older people to have alert pendants