

## **Summary Report:** **Day Services Event**

31<sup>st</sup> March 2015 | 9.30-11.30 am

**Southdown Methodist Hall**

### **Meeting Summary**

Mike MacCallam presented a summary of the purpose and principles of the **your care, your way** review. Mike conveyed how all partners and stakeholders will be working together to engage with as many people as possible throughout the duration of the review process. He also explained the definition of community services and the phases and timing of the review.

Mike highlighted some of the key themes which have emerged from engagement events so far including the importance of early intervention, person-centred care, preventative care, integration, equal and seamless access, building community capacity and significance of social isolation.

### **Feedback**

- Befrienders who go out into people's homes offering information and advice are already in place.
- Age UK felt that local authorities and CCGs are not aware of the contact that they already have with communities.
- There is a big drive for people to remain living at home for longer – BUT not everyone wants to.
- Being bold with new developments within the commissioning process is very difficult when planning finances in a charitable organisation.
- Nursing homes should not be left out as not all of their residents are completely dependent and they could attend day services.
- GP services know very little about dementia and available day services. Need more training and cluster working.

- For contracts that finish in March 2016 what will happen until March 2017? Two year contracts affect investment and staffing.
- No uplifts.
- Would like future workshops that show good practice and compare what is being offered in other areas of the country.
- General election is coming up and we don't know what administration will be in.
- What are the implications for carer's? Carers haven't been spoken about much and we have a lot of contact with carers that could be useful for this consultation.
- MM responded that there are a number of events planned specifically for carers including one at the Carer's Centre on 1<sup>st</sup> April.

## Next Steps

MM reminded the group that anyone can go to the website to post comments and suggestions on it in relation to the review ([www.yourcareyourway.org](http://www.yourcareyourway.org))

There will be a series of focus groups / workshops in the summer for service users, carers, providers and commissioners to all sit round the table and discuss the review

There was a request for the workshops to come to the day centres – MM said this would be looked at, perhaps day centres could arrange for people to come to the workshops or could hold separate workshops that feed in to the larger ones

There will be separate events for people with a learning disability